

FOOD BANK
of ALASKA



State Allocation for Emergency Distribution (SAFE-D) Frequently Asked Questions

Will high volume food pantries be able to order larger lots that 1,000 pounds?

We will look at volume being served currently to determine the amount of lots a partner can order. Ex. A larger partner could potential order up to four 1,000 pound lots.

How do we coordinate getting the phase 3 distribution?

The partner can indicate on the order form pick up or delivery.

Where can the grant application be found when it goes live?

Application for temporary partnership will be distributed on Monday March 13th. Emailed out, press release, several sources.

Phase 2 funds distribution will be direct to network partners and those eligible to order.

Do Summer Food Service Program (SFSP) partners qualify for Phase 3 distribution?

We would ask SFSP partners to apply for temporary partnership. SFSP is a specific program that does not encompass the entirety of being a partner.

Where does Anchorage fit in?

Anchorage existing partners will have access to food through our bulk food purchase order (Phase 3).

Is Southeast communities like Ketchikan considered rural?

Yes.

Are the foods dry, freeze, chill, or a combination?

All food will be shelf stable.

When will the order form be live?

Monday March 20th, one week ahead of ability to fulfill orders. Will allow FBA to go over in-house operations.

Will the email let us know how many lots we are able to order based on distribution size?

Yes, the order form will be able to determine how many lots are able to be ordered.

We are a statewide organization in 20 communities; who is best to ask about what communities we serve that are not covered by the current network?

If you reach out to the Programs department, we can have a conversation about communities that are or are not being served.

Will pick up orders be assigned?

When the order is ready to go, FBA will send an email and coordinate pick up at the warehouse during business hours.

Will pickups interfere with regular orders or shopping days?

Having a larger facility, we will be able to stage orders. We do not feel that these pick ups will affect current operations. However, we cannot coordinate order pick up with current shopping appointments – they will need to be separate.

**There may be some delay to order fulfillment – FBA will be pushing a lot of food in a short time, with no additional staff; it's about as big as our Thanksgiving Blessing event – what is usually a multi-month process is now being condensed to a matter of weeks – FBA will do our best to meet demand. **

What was the lead time from time of fulfillment?

This will depend on initial volume, location, etc. We have four trailer loads of food coming in our first shipment. There will be several orders up front, lots of orders upfront – hard to answer until we start seeing how many orders are received.

Do you anticipate a call for additional volunteers to help with process?

We have not in the past on operational side, but unsure with this project. We are within our operational capacity currently. We should have a better answer when we start fulfilling orders.

For partners in Anchorage, is there a grant amount to order or are we responsible for the funds? If so, how much per pound?

Please reach out to FBA for clarification. Pass-Through funding is only available to off road system partners that currently have a partnership with FBA.